

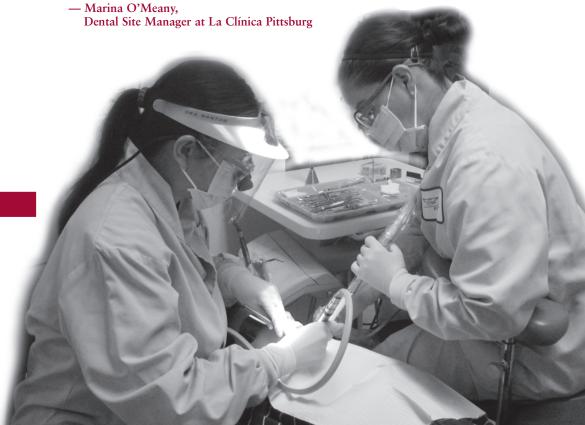
## La Clínica Pittsburg Dental **Doubles Patient Capacity**

La Clínica is pleased to announce the expansion of the Pittsburg Dental clinic, which has allowed us to increase the number of dental procedure rooms from six to 11 and increase the number of patients we serve from 900 to 1500 per month.

Since the opening of the clinic in 1999, we have slowly grown from two dental procedure rooms to six in 2001 and now 11, with this expansion. In an effort to meet the growing need for dental services in the Pittsburg community, La Clinica extended hours of operation to include Saturdays. While the increase in hours allowed us to see more patients, more and more new clients continued to visit our clinic. Many of these were children in need of specialized dental care, including treatments that can only be done by a pedodontist, a dentist who specializes in treating children. As we moved forward and looked towards expanding the clinic, we knew this was an area that needed to grow.

With the federal stimulus dollars we received, we have been able to expand the clinic and serve more patients. Once the clinic is at full capacity, we will have four full-time dentists including a pedodontist, an endodontist, a periodontist, fifteen dental assistants, and hygienists.

"We are excited to bring pediatric services to the Pittsburg Community and expand dental care to more patients. Pittsburg dental is proud to bring excellence and care to those that need it most."



## Message from the Chief Executive Officer



Jane García, CEO

This year has been an exciting time for Community Health Centers. As we prepare for the implementation of health care reform, priority has been given to remodeling and improving our existing sites, creating new access points where there is a need for primary care and converting all patient charts to Electronic Health Records (EHR).

Almost 5 years ago, La Clínica recognized that there was a need to upgrade the way we as an organization managed our patient information. In preparation for the conversion to Electronic Health Records, we had

to upgrade the patient identification system from a family-oriented numbering system to a Unique Identifier for each patient of La Clínica. This switch will allow us to increase efficiency within each clinic in their daily operations and ultimately deliver better quality care to our patients. As we approach the end of this project, it is most rewarding to see this major endeavor of La Clínica was completed with careful planning and management of resources, excellent staff teamwork, and most of all, meeting all the goals of this critical project.

La Clínica is also exploring the possibility of opening a satellite medical clinic in Oakley to address the urgent need for primary care services in that community. Between 2000 and 2005, Far East Contra Costa County experienced the largest population growth in the county. However, the healthcare infrastructure in East County—and particularly in Far East County—has not evolved to meet the needs of a diverse and increasingly disadvantaged population. There is a lack of primary care providers in Far East County, especially providers who serve low-income individuals. With our long standing record of serving low income and diverse populations throughout the East Bay, we hope to be a part of the solution.

We are working diligently to maximize our resources and reach as many low-income families as possible that lack adequate health care services. By building infrastructure at our current facilities, expanding our services to new communities and preparing for the conversion to EHR, we continue to deliver the highest quality of care to our patients.

### Over 97% of Full-time Staff Donate to La Clínica!

This year 97% of our full-time staff donated to La Clínica, displaying their support for the organization and its mission. The first year the Staff Campaign was launched in 2005, 69% of staff donated. Since that time, staff participation in the campaign has grown at an average rate of 5% per year, bringing a new record to the campaign each year.

The funds raised go into La Clínica's Health Care Without Borders Fund, where La Clínica employees may apply for money to support various needs at their clinics. Last year, funds were used for the purchase of an INR machine (aids patients with heart disease), a liquid nitrogen system, an immunization fridge and much more.

The Staff Campaign gives employees the opportunity to show their support for the work that is carried out in the clinics and their donations allow us to continue providing the highest quality of care to our patients.

Congratulations to the La Clínica staff and thank you for your support!

#### **Mission Statement**

To improve the quality of life of the diverse communities we serve by providing culturally appropriate, high quality, and accessible health care for all.

# La Clínica's Monument Expansion Project in Concord is Gaining Momentum!

Construction is scheduled to begin this fall to completely renovate a 1980s office building into a state-of-the-art medical and dental clinic. The clinic will vastly improve services within the Monument Corridor, a low-income area in the city of Concord.

A dramatic spike in the number of Contra Costa residents without health insurance has drastically increased the demand for services at the current La Clínica Monument site. The existing space is no longer adequate to meet the rapidly growing need for accessible health care for the uninsured and underserved members of this community.

The new and expanded facility will bring vital health care services to nearly 15,000 patients each year,

nearly three times as many as La Clínica Monument served in 2009. The larger building will double the space of the old clinic, increasing the number of exam rooms from five to 12, and dental chairs from six to 12. The new center will provide comprehensive services under one roof, including medical, dental, behavioral health, community health education, case management and optical services.

The renovated building will be solar-powered and LEED-certified, constructed using environmentally sustainable materials and techniques. These innovations will lead to





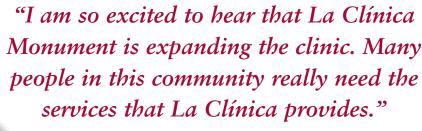
(Top) Current La Clínica Monument site (Lower photo) The new & expanded La Clínica Monument Site

better air quality and greater health for workers and patients at the facility, while the increased energy efficiency and reduced waste will support the environmental health of the entire region.

Leaders from the health care arena and the local community are proudly stepping forward to take part in the campaign for the clinic expansion. Paul Swenson, CEO of the Physicians Network at John Muir Hospital will chair the Capital Campaign Cabinet. Also joining the campaign are community partners from GlaxoSmith-Kline and Contra Costa community leaders. These community leaders recognize the new facility's critical role within the health care safety net of Contra Costa County. Our services reduce costly emergency room visits and link increasing numbers of low-

income residents with high-quality, accessible and culturally appropriate health care services.

La Clínica has provided primary health care to underserved residents in Contra Costa County since 1997, and we have become one of the top medical homes for uninsured and underserved residents of this area. The new Monument facility is slated to open in July of 2011. With this exciting expansion project, La Clínica will significantly increase access to health care for those most in need.



— Veronica Guzman, La Clínica Patient





La Clínica de La Raza, Inc. P.O. Box 22210 Oakland, CA 94623-2210 tel: 510-535-4000 fax: 510-535-4189

www.laclinica.org

Address Service Requested

**NEWSLETTER STAFF** 

Editor in Chief: Yanet Luna

#### **Editors:**

Amy DeBower Laurel Pendleton Andy Bowles

Performing Geri Allen, award-winning jazz pianist and composer

### Save the Date!

ALL THAT JAZZ (& Sushi!):
Saturday, September 25, 2010
Yoshi's Jazz Club and Restaurant
Jack London Square, Oakland CA
Doors open at 6:30pm

La Clínica is excited to partner once again with Yoshi's premier Jazz Club and Japanese Restaurant in Oakland to host our 2010 Annual Benefit event. There will be a live jazz performance by Geri Allen. You will also enjoy a live auction with items including a private dinner party for 30 guests and a week long getaway to a popular destination and much more. The event promises a night filled with fun and entertainment!

Proceeds from this year's All That Jazz event will benefit the HIV Services Program.

For more information about All That Jazz, visit the "Events" section of our website or contact Andrew Bowles at abowles@laclinica.org or (510) 535-2912. Tickets and table sponsorships are available for purchase online at: http://www.laclinica.org/yoshis.html.

Please note tickets are limited.

Advance purchase is strongly recommended.

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#### Wells Fargo presents \$5,000 to La Clínica



Check Presentation: (From left) Yvonne Hudson, La Clínica's Board President; Jane García, CEO of La Clínica; and Micky Randhawa, Wells Fargo's East Bay Regional President

"Wells Fargo is proud to support La Clinica's work to provide essential health care services to people in our community," said Micky Randhawa, Wells Fargo's East Bay regional president.