

Welcome to issue #9 (May 9, 2012) of the **Pulse**, Family HealthCare Network's weekly newsletter updating FHCN team members on the latest news and developments impacting the organization. A new edition is posted every Wednesday.

***Woodlake pre-grand opening/health fair a "hit"**

More than a thousand people – by some estimates at least half of the city of Woodlake – turned out for the Cinco de Mayo pre-grand opening and health fair held this past weekend at the new health center. "For those of you who participated in the Woodlake pre-grand opening I'm sure you'll agree that it was a 'hit,'" said Harry Foster. "I want to recognize, thank and congratulate the Woodlake Team, led by **Dr. Isaac Navarro, Veronica Loya-Alcocer, Norma Verduzco, Janet Paine** and in particular, **Veronica Sanchez** for a fantastic pre-grand opening. I also want to thank everyone who participated in the event; you all did an excellent job and it was a great day for Family HealthCare Network. We're all very proud of you and what you've done and we look forward to continuing to do a superior job of caring for Woodlake and the surrounding area."

***New Woodlake health center opens this week**

Following this weekend's festivities, the new 11,300-square-foot health center in Woodlake opened at 7 am sharp Monday morning. Photos of the "first" medical, dental and blood draw patients have been posted on FHCN's Facebook page. And look for the new Woodlake facility to appear on the cover of the next issue of 'Central Valley Medical' magazine, due out later this month. A cameraman from the publication assembled and photographed the staff in front of the new facility's front doors prior to the Cinco de Mayo pre-grand opening.

***Seven sites post average 15 minutes or less wait time in April**

Congratulations to the staffs at **Three Rivers, Springville, Hanford, Goshen, Woodlake Dental, Cutler Dental and Hanford Dental**, where patients had an average wait time of 15 minutes or less in April. **Goshen, Three Rivers, Woodlake Dental and Cutler Dental** are on a roll in 2012 – all four sites have posted average wait times of less than 15 minutes since January.

***Lunch with CEO**

Those FHCN team members celebrating May anniversaries with Family HealthCare Network should have received an invitation earlier this week to have lunch with CEO Harry Foster. Please be sure to check your email for information on date, time and meeting location by site -- and RSVP by Friday, May 11th by emailing corporate administration office assistant **Rebecca Gunsolus** at rgunsolus@fhcn.org. (A reminder to non-exempt staff: Please clock out for your lunch at noon and clock back in when the lunch is over, even though the lunch will last longer than an hour. Supervisors will manually adjust time cards to reflect a one-hour lunch.)

***FHCN well represented at this week's National Farmworker conference**

A large contingent of FHCN team members are in Denver this week attending the 2012 National Farmworker Health Conference, which kicked off today at the Westin Denver Downtown hotel

and conference center. Led by CEO **Harry Foster**, who currently chairs the National Center for Farmworker Health board of directors, other FHCN employees attending the 50th-annual conference include FHCN Board Secretary **Olivia Gamboa**, Director of Business Development **Marisol de la Vega Cardoso**, corporate trainer **Melissa Siegenthaler**, executive assistant **Dante Rosh**, medical director **Dr. Isaac Navarro**, quality improvement specialist **Amanda Gonzales**, community relations representative **Veronica Sanchez**, financial analyst **Amy Xiong** and network administrator **Derek Hewitt**. Also in Denver this week is **Yajaira Aragon**, a medical assistant in Hanford who is being honored as an NCFH Migrant Health scholarship recipient.

***Kinder Care Dental Program nearing 25,000-client milestone**

Karen O'Connor, a registered dental hygienist who along with Chief Dental Officer **Dr. Henry Cisneros**, heads up FHCN's popular – and very successful – Kinder Care dental program, reports that the program's outreach efforts registered an additional 2,037 new clients last month. That number includes nearly 400 children up to age 5 who received field Oral Health Assessments. The three-year-old program, which serves young children and mothers-to-be, just received an additional \$368,000 in grant funding from First 5 Tulare County. The award will allow the program to continue providing field assessments and fluoride varnish treatments through 2015. To date, O'Connor, Dr. C and the Kinder Care team have served 23,569 clients throughout Tulare County.

***Promotoras pride of parade in Porterville**

FHCN's Promotoras took home second place in the Senior Float Division at the Cinco de Mayo parade held in Porterville this past Saturday. "They did any awesome job," said Isabel Olmos, Community Relations Program Coordinator, who organized FHCN's participation in the annual event. Look for photos on FHCN's Facebook page.

***Quote of the Week**

"For every minute you are angry you lose sixty seconds of happiness." — Ralph Waldo Emerson