



OneWorld
Community Health Centers, Inc.

2010

Year in Review





Who We Are

OneWorld is a federally qualified community health center. Health centers are designed to overcome access, quality, and cost challenges in a health care marketplace that too often leaves the most vulnerable behind. Health centers go beyond a typical “medical home” and are more appropriately considered to be “health care homes.”

Community health centers provide primary care, other health and social services to **over 19 million patients in the nation** – primarily low income, minority, Medicaid enrolled, or uninsured. Providing a comprehensive approach

to health care geared to mitigate the effects of poverty and remove the barriers to access and quality care that confront vulnerable populations, health centers promote the economic vitality of communities by being significant employers and participating in redevelopment.

Health centers accept most insurance plans, including Medicare, Medicaid and private insurance. For patients with limited incomes and who do not have health insurance, a sliding fee scale is offered, based on family size and income level.

OneWorld is governed by a 17-member Board of Directors that includes a patient majority, ensuring that the health center is responsive to the most pressing local needs.

56% are
uninsured

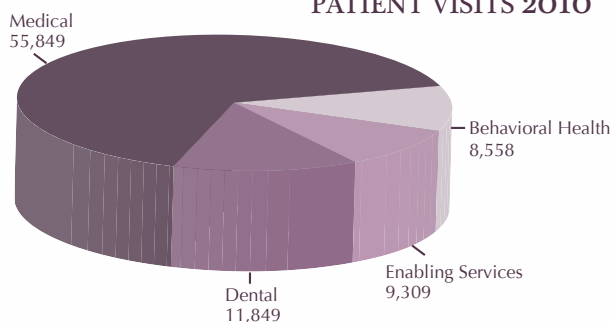
A majority of our patients are the “working” poor

Two-thirds are women and children

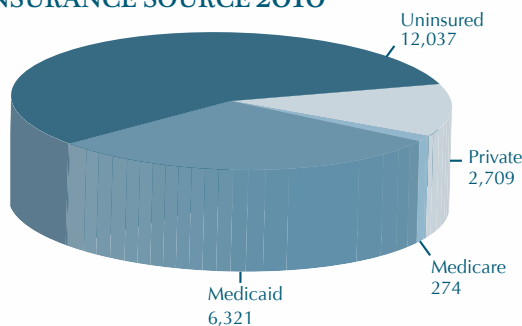
96% of our patients live at less than 200% of the poverty level, \$44,700 for a family of four



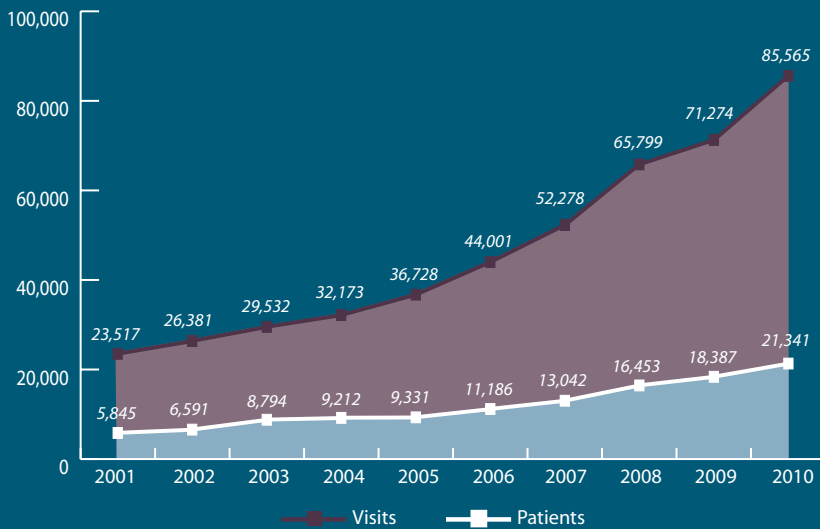
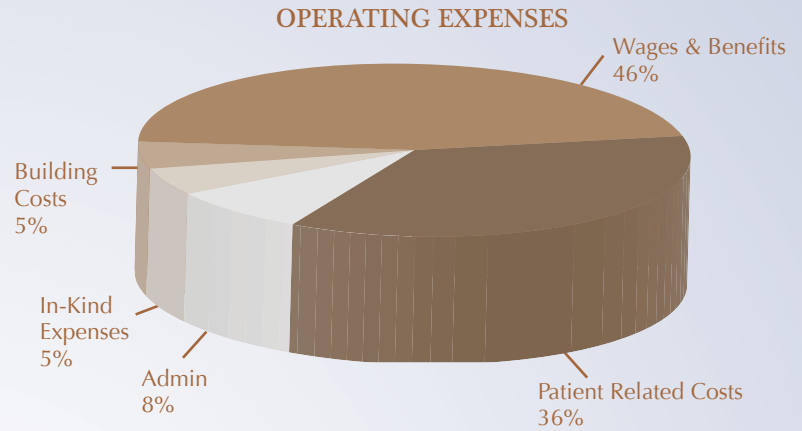
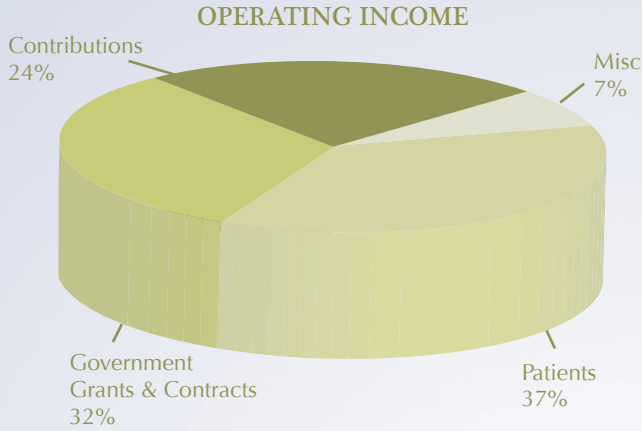
PATIENT VISITS 2010



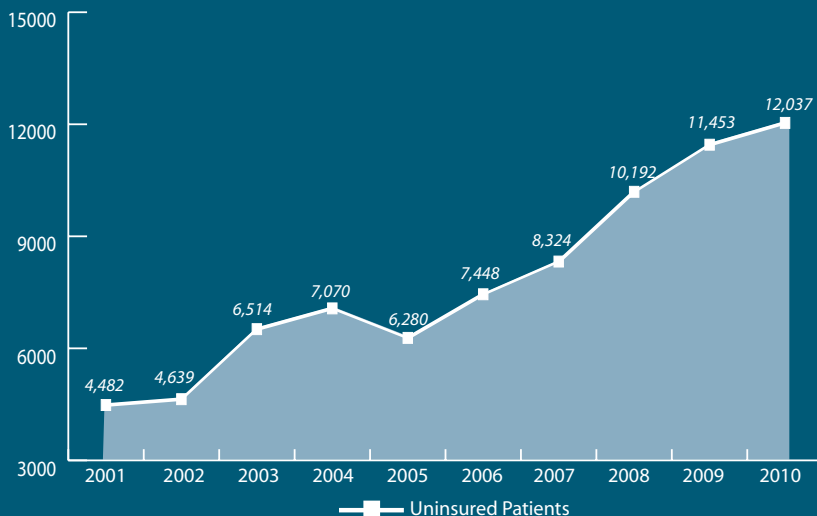
INSURANCE SOURCE 2010



Watch Us Grow!



ONEWORLD EXPERIENCED A 16% INCREASE IN THE NUMBER OF PATIENTS FROM 2009 TO 2010.



THE NUMBER OF UNINSURED PATIENTS CONTINUE TO RISE INCREASING 62.7% IN THE LAST 9 YEARS.

Programs and Services

OneWorld provides care to individuals of all ages from infants to older adults.

Clinical

- Behavioral Health
- Dental
- Medical
- Mobile Dental Clinic
- Optical
- Pharmacy
- Quick Sick Clinic
- Radiology
- School-Based Health Centers
- Specialty Care Referral
- Ultrasound
- Women's Health

Support

- Case Management
- Health Promotion and Disease Education Programs
- Homeless Health Care
- Interpreting
- Medicaid Enrollment
- Mexican Consulate
- Translation Services
- WIC (Women, Infant, Child) Program

MAKING A DIFFERENCE *Alina's Story*

For the Ceballos family, the OneWorld experience began 32 years ago. A new member to the community and an expectant mother, Maria did not know where to go for her family's healthcare needs. She had heard from friends of OneWorld Community Health Centers (then named the Indian Chicano Health Center) which offered affordable health care, and bilingual staff. She decided to give it a try. After a successful delivery and excellent care from OneWorld providers, Maria made OneWorld her family's primary care clinic. "I received the extra attention I needed, regardless of my ability to pay. I had and have faith in the providers and have great experiences in the clinic."

Fast forward 16 years, the child Maria gave birth to, Alina was pregnant. A teen mom faced with the decision to stay in school or quit school, OneWorld nurse practitioner, Mary Kay Meagher encouraged her to stay in school and become an awesome mom at the same time. Alina decided to stay in school, graduated from high school and became a Certified Nursing Assistant. She knew she wanted to return to OneWorld to give back and mom Maria encouraged her to apply. In January 2002, Alina became a health assistant, and over the course of years, she worked her way up to become a Supervisor. She plans to go back to school and become a Director of Nursing in the future.

Today, Alina's immediate family and relatives continue to attend OneWorld for their care. "OneWorld provides all the services you need in a clinic. They truly step into the patient's shoes and go the extra mile," Alina said.

As OneWorld sets into the next decade, Alina and Maria are excited to be part of its future. "It's very exciting to see the growth of the health center and the difference in the health of the community over the years. We're excited to be a part of the future and new beautiful buildings."



2010 Accomplishments

16% increase in the number of medical visits

28% increase in the number of dental visits

2,954 total new patients, 19.7% uninsured

Through American Recovery and Reinvestment Act and donor funding, OneWorld renovated and expanded the pharmacy, constructed a new data center, added three medical exam rooms, a financial counseling area; expanded hours of operation in the Quick Sick Clinic; and added providers - certified nurse midwife, dentists and a family practice physician.

Opened three school-based health centers in South Omaha in partnership with Building Bright Futures and Omaha Public Schools.



Initiated the "Every Baby Matters" program which provides quality, affordable health care to the most vulnerable uninsured prenatal patients.



Hosted Countdown to Cinco de Mayo and a Charity Jam for the "Every Baby Matters" program.

Established a car seat safety check and distribution program for OneWorld patients.

Enrolled 3,000 children in Medicaid through the new Centers for Medicare and Medicaid grant.

Hosted "Give Kids a Smile" Day that provided 100 no cost dental examinations, x-rays, cleaning, fluoride, dental sealants and preventive care for children, up to age 12, who did not have dental insurance.

The Dental Caremobile visited 17 schools in Omaha, Plattsmouth, Bellevue and two rural sites.

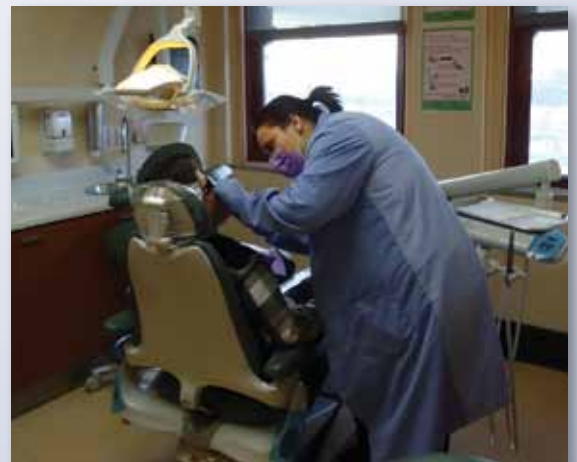
Launched a fluoride varnish dental program at OneWorld WIC Clinics and in elementary schools.

The WIC Clinic started providing nutritious story time classes for its clients, and a breast feeding support group.

Initiated Heartland Community Health Network, a separate corporation composed of five health centers to house "back room" functions including the implementation of the electronic health records.

Established the Health Center Association of Nebraska (HCAN). HCAN is an association of Nebraska's six community health centers that supports quality, affordable health care to underserved populations statewide.

Adopted a new strategic plan to guide the health center through 2013.





OneWorld

Community Health Centers

OneWorld Community Health Centers, Inc.

Livestock Exchange Building
4920 South 30th St. Ste 103 | Omaha NE 68107
(402) 502-8845 (administration)
(402) 734-4110 (medical & behavioral health)
(402) 932-7204 (dental)
www.oneworldomaha.org

Cass Family Medicine

409 Main St | Plattsmouth NE 68048
(402) 296-2345
www.cassfamilymedicine.org

Additional Sites

Caremobile (mobile dental van)

Indian Hill School-Based Health Center
Liberty School-Based Health Center
Spring Lake School-Based Health Center

Health Window at the Mexican Consulate

WIC Clinic (4 locations)

2011 Board of Directors

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Secretary

Andrew Kloeckner

Treasurer

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Guadalupe Camacho

Jean Flott

Don Hutchens

Jennifer Jones

Blanca Mejia

Senator Heath Mello

Juan Montero

Senator Jeremy Nordquist

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Donors, Volunteers & Partner Organizations

OneWorld relies on hundreds of donors, volunteers, and partner organizations. Thank you for the support!