

Annual Report
1989



Dear Friends,

As we begin to close out another year, our seventeenth, I am continually amazed at our progress in the achievement of our Corporate goals to serve the health care needs of our area's underserved populations. 1988-89 brought us the following accomplishments:

We received an "A" rating by our primary funding source, the Federal Department of Health and Human Services. Less than 15% of all clinics nationally were rated "A", and only two other clinics in California.

We have expanded our Perinatal Services program to include comprehensive support services to all pregnant women at our clinics in Los Banos, Patterson, and West Modesto. This allows us to counsel our patients regarding proper nutrition, health education topics, and psycho-social needs.

Four new primary care physicians have joined our staff. Dr. Michael McIntire, Family Practice, Dr. Pierre Scales, OB/GYN, Dr. Susan Morris, Internal Medicine, and Dr. Jeanette Lopez, Family Practice. We are very privileged to have these four well-qualified physicians join us.

The Board of Directors selected Rosa Sanchez of Gustine High School as recipient of its 4th annual scholarship. A check of \$500 was awarded to Ms. Sanchez by Board President Alicia Dicochea and Nursing Manager Joy Friguglietti at their awards ceremony in May. A straight A student, Rosa plans to attend U.C. Berkeley to become a physician.



West Modesto Medical Clinic was awarded continued funding to provide health services to homeless people in Modesto. This comprehensive project involves cooperation and coordination with related agencies such as the Salvation Army, the Men's and Women's Mission shelters, County Mental Health, County Substance Abuse, and various participating specialist providers.

And finally, Deborah Meltvedt and Nina Martinez have been hired to do AIDS community education and individual counseling to our patients. They will teach our patients about this dreadful disease: what it is, how it is contracted, how it is prevented. This is another example of the versatility of our agency to respond to one of the most serious health problems we have ever faced.

As you can tell, the theme of this year's report is children. The family. It is those two words that best describe what we are all about. Last year, over sixty percent of our patient users were children and pregnant mothers. Our primary goal is to bring healthy babies into this world, and once here, keep them that way. Let us not forget, our children are our future.



Sincerely,

MICHAEL O. SULLIVAN
Executive Director

PROVIDER APPRECIATION NIGHT



Board Members and guests enjoy dinner during Provider Appreciation Night

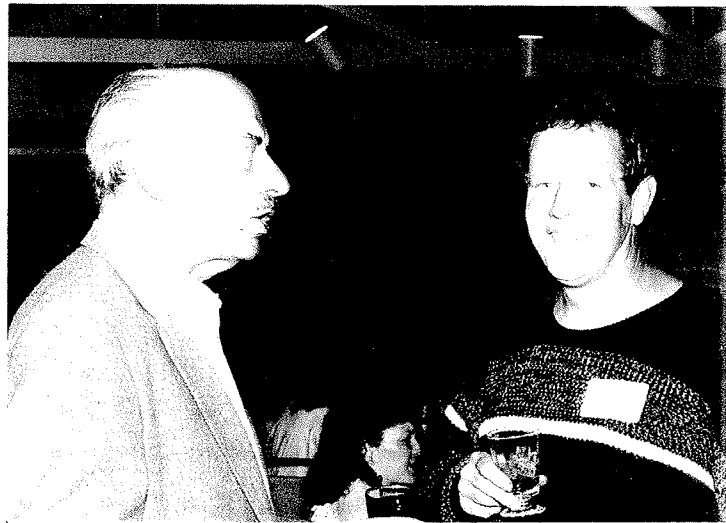


Board President Alicia Dicochea and Vice President Flora Martinez



Marla Andrews, FNP and President Dicochea

Thanks and gratitude were the recurring words expressed by the Board who honored our medical and dental staff with an evening of food, music, and an oral history and pictures of old Merced by Dr. Catherine Julien. Each provider received a lapel pin from President Alicia Dicochea with the special insignia, Migrant Health.



Dr. Carmelo Addario and Board Member Lowell Paulsen



Dr. Sam Loredo and Board Member John Price

BOARD OF DIRECTORS

Alicia Dicochea, Pres.*
Los Banos

Estanislao Guerrero
Modesto

Otis Weaver
Dos Palos

Ernestine Woods, Treas.*
Atwater

J. Edward Hughell, M.D.
Merced

ELECTED CONSUMERS

Flora Martinez, Vice Pres.*
Planada

Joe Lozano, Sec.*
Merced

Arturo Morales
Patterson

APPOINTED PROFESSIONALS

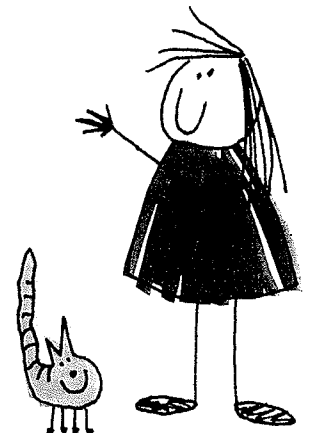
Richard Welch, M.D.
Merced

Lowell Paulson
Livingston

Epifanio A. Buelna
Merced

John Price
Le Grand

* BOARD OFFICERS



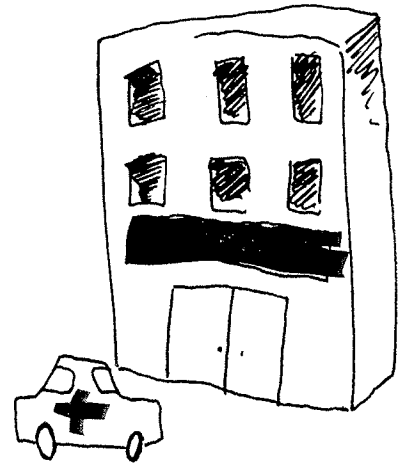
FINANCIAL STATEMENT

OUR STAFF

Cash Receipts and Disbursements
for period ending 3/31/89 & 3/31/89

	FY 1989	FY 1988
Cash Receipts:		
Patient Revenues	\$2,356,128	\$1,884,041
Federal Grants	1,902,349	1,551,551
State Funding	611,337	601,461
Other Income	34,801	---
Debt Increase	17,979	---
Prepaid Exp. & Cash Restricted Decrease	46,135	---
TOTAL CASH RECEIPTS	\$4,968,729	\$4,037,053
Cash Disbursements:		
Operations of Health & Dental Clinics	\$4,732,388	\$3,797,583
Increase in Restricted Cash	---	32,609
Purchase of Fixed Assets	161,763	148,869
Reduction of Debt	10,237	23,474
TOTAL CASH DISBURSEMENTS	\$4,904,388	\$4,002,535

John C. Aleman, M.D. Family Practice
 Salvador Sandoval, M.D. Family Practice
 Robert D. Simenson, M.D. Family Practice
 Pierre Scales, M.D. OB-GYN
 Jeanette Lopez, M.D. Family Practice
 Carmelo Addario, M.D. General Practice
 Ernesto Mireles, D.D.S. General Dentistry
 Wayne T. Yee, D.D.S. General Dentistry
 Cynthia M. Butler, M.D. Pediatrics/Internal Medicine
 Donna Holscher, M.D. Family Practice
 Susan Morris, M.D. Internal Medicine
 Raymond D. Jenkins, D.D.S. General Dentistry
 Ben H. Douglas, M.D. Family Practice
 Burnett Cole, M.D. Family Practice
 Samuel Loredo, M.D. OB-GYN
 Michael McIntyre, M.D. Family Practice
 Jeffrey S. Armstrong, P.A. Family Practice
 Jerry Lewis, P.A. Family Practice
 Bettie J. Viera, CNM OB-GYN
 Maria D. Andrews, FNP Family Practice
 Benita Walton-Moss, FNP Family Practice
 Kathleen Leatherbarrow, FNP Family Practice



CLINIC SITES

MERCED
 Childs Avenue Clinic
 383-7441

DOS PALOS
 Dos Palos Health Center
 392-2111

PATTERSON
 Patterson Medical Clinic
 892-8441

PLANADA
 Planada Family Health
 Center
 382-0253

LOS BANOS
 Family Health Center
 Nueva Esperanza
 826-1045

MODESTO
 West Modesto Medical
 Clinic
 576-2845

DOS PALOS HEALTH CENTER



Dos Palos was started in 1986 in response to a needs assessment which was highlighted by health access problems for farm-workers, a hospital in dire fiscal crisis, and the retirement of two of its three physicians. Housed in an attractive modular clinic, medical services are provided by Dr. Ben Douglas and Jeff Armstrong, PA-C. Dos Palos Health Center is a very busy and well-managed clinic under the direction of Nurse-Manager Mary Guerrero.

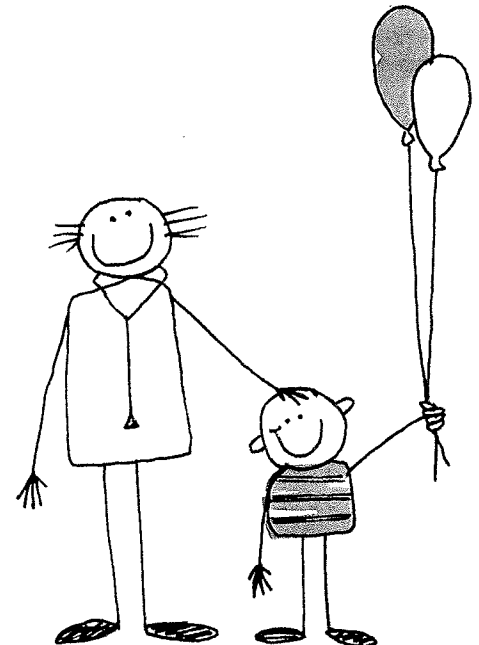


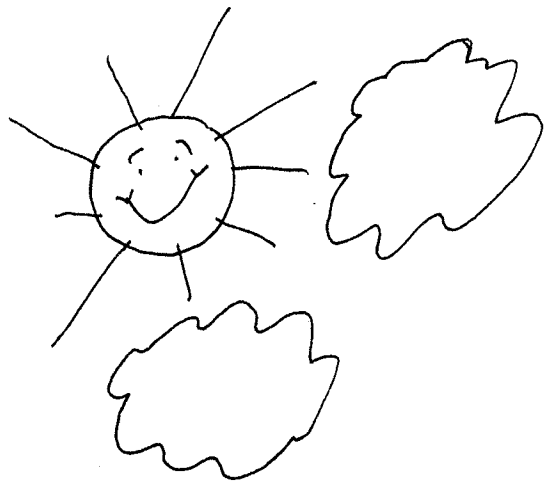
TOTAL OPERATING COSTS	\$ 156,895
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PATIENT VISITS	4940
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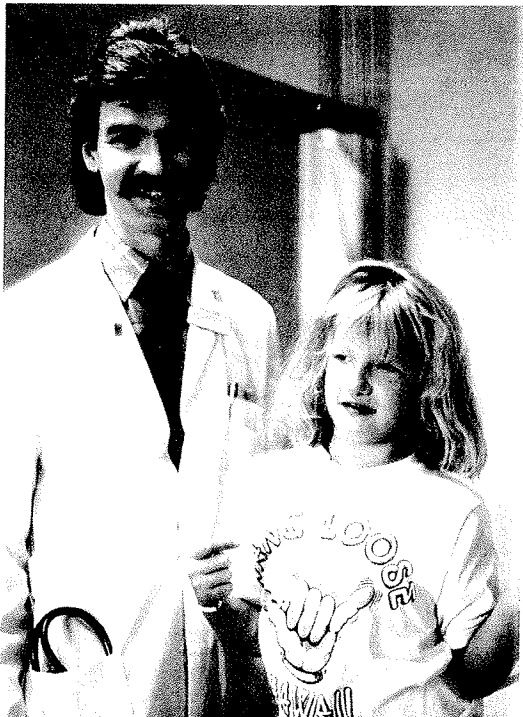
TYPES OF SERVICE	Percent of All Visits	
General Medicine	7	0
Maternal and Child Health	2	5
Family Planning		5
Mental Health		
All Other		
TOTAL:	1	0

RACE/ETHNIC	Percent of Patients	
American Indian		
Asian/Pacific Islander		
Black		6
Hispanic	7	0
Indo-Chinese		
White	2	1
Other (Specify)		3
All Other		
TOTAL:	1	0

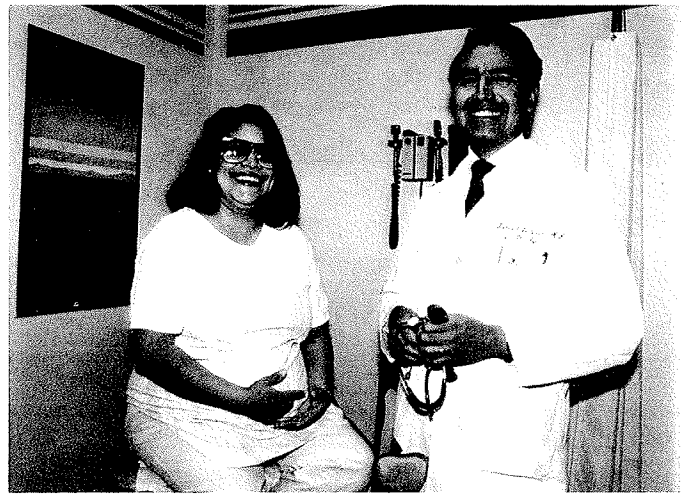




The oldest and largest of the MFHC system, Childs Avenue Clinic provides the most comprehensive care including medical, dental, lab, Rx, WIC and organized health education. Childs Avenue Clinic is the heart of the MFHC system. The Board of Directors meets at Childs Avenue Clinic for their Board meetings, and the administration finds its home there. Six Physicians, two Nurse Practitioners, and one Dentist serve a variety of clientele; farmworkers, Southeast Asian refugees, South Merced neighborhood residents, and many clinic employees. Clinic Manager of this multi-faceted facility is Terry Kirby, R.N.



CHILDS AVENUE CLINIC



TOTAL OPERATING COSTS \$ 2,952,091

PATIENT VISITS 33078

TYPES OF SERVICE

	Percent of All Visits		
General Medicine	4	0	
Maternal and Child Health	1	8	
Family Planning	1	0	
Mental Health			
All Other	3	2	
TOTAL:	1	0	0

RACE/ETHNIC

	Percent of Patients		
American Indian			
Asian/Pacific Islander			
Black		5	
Hispanic	6	5	
Indo-Chinese		7	
White	2	2	
Other (Specify)			1
All Other			
TOTAL:	1	0	0

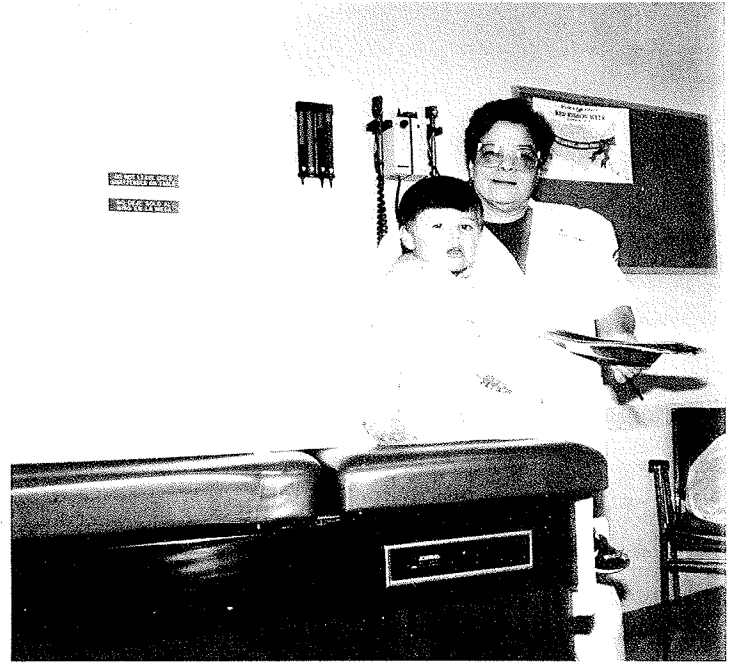
clinic



PLANADA FAMILY HEALTH CENTER



Planada began in a trailer in 1981. In 1986, a new and very attractive 3,000 square foot clinic was built thanks to a loan from the Farmers Home Administration. The clinic is the only health resource available for the town of 3,000 permanent residents, predominantly farmworkers. During the months of April to October, the "main" harvest season, there is an influx of migrant farmworkers which keeps Jerry Lewis, PA-C, very busy.

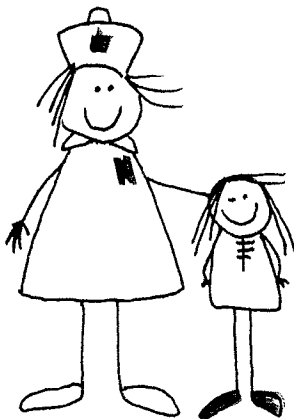


TOTAL OPERATING COSTS	\$ 343,897
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PATIENT VISITS	8834
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TYPES OF SERVICE	Percent of All Visits	
General Medicine	5	7
Maternal and Child Health	3	3
Family Planning	1	0
Mental Health		
All Other		
TOTAL:	1	0

RACE/ETHNIC	Percent of Patients	
American Indian		
Asian/Pacific Islander		
Black		
Hispanic	9	1
Indo-Chinese		8
White		
Other (Specify)		1
All Other		
TOTAL:	1	0



WEST MODESTO MEDICAL CLINIC



West Modesto Medical Clinic, located in our service area's largest population center (Pop. 185,000), serves the largest cross-section of needy special groups: Southeast Asian refugees, homeless, farmworkers, and the unemployed. While staff are proud of their new 5,000 square foot facility, they are sometimes overwhelmed by the great needs and the lack of adequate resources. Longtime Nurse-Manager at West Modesto and Patterson Is Joanne Holding, R.N.



TOTAL OPERATING COSTS	\$ 430,093
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PATIENT VISITS	8739
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TYPES OF SERVICE	Percent of All Visits	
General Medicine	5	8
Maternal and Child Health	3	2
Family Planning	1	0
Mental Health		
All Other		
TOTAL:	1	0 0

RACE/ETHNIC	Percent of Patients	
American Indian		1
Asian/Pacific Islander		3
Black		3
Hispanic	6	3
Indo-Chinese		1
White	3	0
Other (Specify)		1
All Other		1
TOTAL:	1	0 0



OUR MISSION AND GOALS

The mission of Merced Family Health Centers, Inc. is to provide quality primary health care services to people in the communities we serve regardless of language, financial, or cultural barriers.

FAMILY-ORIENTED

To provide community responsive primary health care services promptly and courteously to our medically underserved populations, especially migrant and seasonal farmworkers.

PROFESSIONAL MANAGEMENT

To provide efficient and effective physician and executive management in the achievement of our goals; to operate under strict budget controls.

MODERN FACILITIES

To maintain modern health facilities and equipment.

HIGH QUALITY

To operate a health program with a standard of high quality assured to each patient served. Patient education is essential to enhance quality health care.

NON-PROFIT ORIENTATION

To maintain our independent and unique character by maintaining our non-profit corporation governed by a majority of health consumers.

ACCESS

To assure that no patient is ever refused necessary health care services by reason of his or her ability to pay.

HUMAN RESOURCES

To foster mutually beneficial employer-employee relations by:

- recruitment and retention of qualified, versatile, and compassionate individuals;
- decision-making by consensus;
- rewarding excellence;
- provide leadership that inspires innovation, productivity, and teamwork.

COMMUNITY DEVELOPMENT

To promote the well-being of the patients we serve.

To support an annual health scholarship to a needy local eligible high school student.

COMMUNICATIONS

To provide timely and easily understood information to patients, employees, government officials, and the general public.



MERCED FAMILY HEALTH CENTERS, INC.

Your Community Health Center

727 West Childs Avenue • P.O. Box 858 • Merced, CA 95341 • (209) 383-1848