


LAMPREY HEALTH CARE

Organization History

- 1971-1973** **Newmarket Town Hall**
In 1971, a group of concerned citizens launched an information service to improve citizen access to health-related services, later to become known as the InfoLink Program.
- 1973-1978** **84 Main Street, Newmarket**
The Newmarket Masons donated space to house the town's first primary care medical service - and we became the State of New Hampshire's first nationally designated Community Health Center.
- 1972** **Transportation Program**
With improving citizen access to health and community services existing as the foundation of our mission, we launched our Senior Transportation Program to serve the older residents of our service area.
- 1978-1989** **14 Elm Street, Newmarket**
The Newmarket Regional Health Center expanded to a larger facility to accommodate the increase in patients; the number of patients being served by the Newmarket Center at 5,000 and growing.
- 1980** **Prenatal Program**
We added prenatal care to our growing list of services in 1980 in response to the community's need.
- 1981-1986** **Lamprey River Clinic**
To meet the medical needs of the Raymond area, we opened the Lamprey River Clinic in Raymond. In 1985, we changed our name from the Newmarket Regional Health Center and the Lamprey River Clinic to Lamprey Health Care.
- 1986** **Lamprey Health Care, Raymond Center**
The current Raymond facility opens to provide primary, prenatal and pediatric care, senior transportation, information and referral services, diabetes education, preventive health care, nutrition education, social services & case management, health education, immunizations, elderly care, and family planning.
- 1989** **Lamprey Health Care, Newmarket Center**
The doors of our current medical facility and administrative offices opened at 207 S. Main Street in Newmarket.
- 1995** **School Based Dental Health Program**
A dental hygiene program was developed to conduct screenings of elementary school children and provide education on proper oral health. Community need continues to spark the expansion of this program.
- 1997** **Women's Health Initiative**
In 1997, Lamprey Health Care received a grant to implement the Breast and Cervical Cancer program to provide enhanced services and outreach to eligible women ages 40 to 64. In 1998, the Raymond Center was able to offer Mammography services to female patients, in addition to breast & cervical cancer screenings.
- 1996-1999** **Diabetes Initiative**
A certified diabetes educator was hired to teach and support diabetic patients in both sites in 1996. In 1997 Lamprey Health Care joined Exeter Hospital in an area wide education initiative called HealthReach, with both Lamprey Health Care and HealthReach being awarded ADA certification in 1999.

- 
- 1996** **Raymond Center Expansion**
Lamprey Health Care's Raymond Center expanded by 8,000-sq. ft. In addition, the Raymond Center was offering the only x-ray, physical & occupational therapy services in the area at that time by collaborating with Exeter Hospital.
- 1997** **AHEC Program**
Lamprey Health Care established Southern NH Area Health Education Center with Dartmouth Medical School and the University of New Hampshire.
- 1997** **Reach Out and Read Program**
Lamprey Health Care adopted the Reach Out and Read program (*established by Boston Medical Center*) to promote early literacy to children & their families. Pediatric patients ages six months to five years are given a new children's book at well-child visits to encourage reading and a lifetime love of books.
- 2000** **Nashua Area Health Center**
Lamprey Health Care established Nashua Area Health Center in an effort to preserve and expand access to primary care in the Nashua area upon the closing of Neighborhood Health Center for Greater Nashua practice.
- 2000** **Automated Medical Records Implemented**
Raymond Center implemented Logician, an electronic medical records system, designed to increase workflow efficiencies and enhance patient care. The Newmarket Center made the transition in 2001, and the Nashua Area Health Center in 2005.
- 2001-2002** **Opening of Dental Operatory**
Lamprey Health Care completed facility modifications in Raymond Center for it's dental operatory, and hired a dentist and two hygienists.
- 2001-2002** **Expansion of Substance Abuse Services**
Substance abuse counseling services were expanded and made available at all three centers.
- 2004** **School-based Dental Program Expands**
The school-based program expanded to eight schools in seven local towns. When space is an issue, the Exeter HealthReach dental van is used, providing a mobile dental office for conducting on-site screenings
- 2004-2006** **Newmarket Center Expansion**
The Newmarket Center was renovated and expanded to increase patient capacity and meet the growing demand from the community. In addition to expanded access to health care services, collaboration with Exeter Hospital brought x-ray, mammography, physical and occupational therapies on-site.
- 2006** **Raymond Dental Operatory**
Expansion of the Raymond Center's dental operatory added another dental chair for a total of two, allowing for greater access to dental services.
- 2011** **New Nashua Center**
Due to 20% increase in demand for services, the Nashua Center is expanding to enhance patient capacity and meet the needs of the community and the uninsured. When complete, the new building will provide additional space and access for primary health services, including prenatal and pediatric care services.
- 2013** **NCQA Recognition**
Lamprey Health Care's Newmarket, Raymond and Nashua Centers received Recognition as a Level III Patient Centered Medical Home, the highest level possible, from the National Committee for Quality Assurance (NCQA). NCQA recognition is awarded to organizations that demonstrate the ability to meet key elements embodying the established characteristics of the medical home.
- 