

Our Mission & Vision

The mission of Redwood Coast Medical Services (RCMS) is to provide high quality, family-oriented, community based primary medical and dental care, including a broad range of preventive health services to residents and visitors within the coastal areas of Southern Mendocino and Northern Sonoma Counties.

RCMS is a not-for-profit health center providing a full range of healthcare services at its three clinics located in Gualala and Point Arena. Services are designed to meet identified needs of the community services, are integrated with other existing healthcare services and systems, and are evaluated on a regular basis to assure that community health needs are being met.

RCMS opened in 1977, incorporated and licensed as a community clinic in 1978 and was designated in 1999 as a Federal Community Health Center 330(e). RCMS is designated by the state as an Interim Stabilization Facility, allowing the clinic to receive ambulance transports.

The RCMS service area is designated by California as one of a total of 56 Rural Frontier Medical Service Study Areas (MSSA) as well as a primary medical care professional shortage area (HPSA). As the sole provider of primary healthcare services, RCMS provides medical and behavioral health services, dental care, and a senior/geriatric case management program (Living Well) that includes expanded care such as hospice, respite and bereavement support.

Clinics & Hours of Operation

Gualala Medical Center

46900 Ocean Drive
Gualala, CA 95445

Hours: 8 a.m. to 6 p.m.

Monday through Friday, excluding
Holidays

P: 707-884-4005

Point Arena Medical Center

30 Mill Street

Point Arena, CA 95468

Hours: 9 a.m. to 5 p.m.

Monday through Thursday, excluding
Holidays

P: 707-882-1704

Point Arena Dental Center

175 Main Street

Point Arena, CA 95468

Monday through Friday, excluding
Holidays

Hours: 8 a.m. to 5 p.m.

P: 707-882-2189

RCMS Website

www.rcms-healthcare.org

If you have a medical emergency or life-threatening situation, always **call 911**.



*Providing Quality Healthcare
to the Coastal Communities of
Mendocino & Sonoma County
Since 1977*

Redwood
Coast
Medical
Services



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Medical Services (RCMS)

A Federally Qualified Health Center

RCMS is a community health center designated as a "Federally Qualified Health Center" or FQHC. The FQHC program provides for cost-based reimbursement under Medicare and MediCal for legislatively specified services in medically underserved area. FQHCs began as the Community Health Centers and Migrant Health Centers of the 1960s and 1970s focusing on primary care, health education and prevention.

In addition to providing comprehensive health care services, FQHCs are required to offer supportive services to promote culturally appropriate access to care for all in the community. A sliding fee scale ensures that no one is turned away because of an inability to pay. FQHCs are held to strict standards for performance and accountability regarding administrative, clinical and financial operations.

As an FQHC, RCMS is governed by a community board, and a majority of the members of that Board are required to be patients of RCMS so that they can adequately represent those patients who receive care at our health center.

Healthcare Services

- Pediatric and adult medical care, including diagnosis, treatment, and prevention.
- Comprehensive history and physical examination.
- Management of chronic disease.
- Prenatal care.
- Behavioral health and counseling services for acute and chronic issues.
- Immunizations, HIV testing.
- Mental health and counseling services for acute and chronic issues.
- Nutrition and health education classes.
- Specialist consultations for cardiology, orthopedics and ophthalmology.
- X-ray.
- Geriatric care.
- Urgent care including minor surgeries and procedures (at Gualala Medical Center only).
- Visiting nurse program and hospice care.
- Dentistry.

Healthcare Providers

Medical

Tom Bertolli, MD - RCMS Medical Director

Family Medicine

Gualala Medical Center

Mana Hobson, MD

Internal Medicine, Geriatrics

Gualala & Point Arena Medical Centers

Mark Kal, MD

Family Medicine

Lois Falk, FNP

Family Practice & Visiting Nurse Program

Gualala & Point Arena Medical Centers

Maureen Frank, FNP

Family Practice

Gualala Medical Center

Elizabeth Nagle, FNP

Family Practice & Urgent Care

Gualala & Point Arena Medical Centers

Leon Koenck, PA

Urgent Care

Gualala Medical Center

Barbara Brittell, PA

Urgent Care

Gualala Medical Center

Behavioral Health

Jeff Nearn, Psy. D

Gualala Medical Center

Dental

Roberta Rams, DDS

Family Dentistry

Point Arena Dental Center

Lowell Thomas, DMD

Family Dentistry

Point Arena Dental Center