



COMING IN 2015

*A New Clinic to Better Serve You*

# Terry Reilly Health Services Annual Report 2013

Fiscal Year: April 2013—March 2014

**Building Our Future**

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## Who We Are

### OUR MISSION:

Terry Reilly, in the tradition of our founders, is a community health center dedicated to providing affordable, comprehensive health care to everyone in our community to improve health and quality of life.

### OUR CORE VALUES

Service Excellence  
Compassion  
Accessibility  
Affordability  
Social Justice

### OUR VISION:

We will assure equal access to affordable, quality, comprehensive health and wellness services to all in our community.

### WHAT MAKES TERRY REILLY SPECIAL?

Terry Reilly is a private not-for-profit organization providing **quality care to all**, with discounted fees available, based on family size and income. Services are available in English and Spanish as well as other languages. Terry Reilly is committed to serving all people but especially populations facing barriers elsewhere, such as the uninsured, migrant and seasonal farm workers, and the homeless. Terry Reilly is governed by the communities it serves through a representative board of directors.



# Terry Reilly Highlights

## For Calendar Year 2013:

- Provided \$5,594,408 in sliding fee discounts
- Provided quality primary healthcare to 28,002
- Served 1,497 homeless adults and children through out our clinics in Boise and Nampa
- Provided care to 2,688 migrant or seasonal farm workers children or adults
- Delivered 17,297 comprehensive dental visits to 7,851 adults and children
- Provided Prenatal care to 717 women
- Made quality mental healthcare affordable to 2,680 persons,
- Provided 744 admissions for crisis mental health and detoxification services at Allumbaugh House
- Provided 19,048 treatment visits to 1,347 victims of sexual and physical abuse and offenders through Terry Reilly Sane Solutions. Provided 3,174 group treatment visits to offenders in prison

## For Fiscal Year End 2014 (April 1, 2013– March 31, 2014):

- Caldwell Clinic Remodel is Completed
- Terry Reilly benefits from \$30,000 grant awarded to Idaho Primary Care Association by the Cambia Health Foundation for the transformation of Community Health Clinics into Patient-Centered Homes.
- Awarded the 2013 Bob LeBow Community Health Award to Dr. Bob Hay.
- Sane Solutions Receives a \$35,000 grant from the Nagel Foundation.
- Don Morrison, Nursing Manager, is honored by Idaho Philanthropy Day.
- Terry Reilly receives funding for a outreach and enrollment team, the team assist over 3000 Idahoans and enroll 666 individuals into new health-exchange plans.
- Terry Reilly becomes the first Idaho Community Health Center to receive NCQA level III & Joint Commission Accreditation.

## Under Construction - A New Nampa Clinic

Thanks to a \$5 million building construction grant through Health Resources and Services Administration (HRSA) Patient Protection and Affordable Care Act, Terry Reilly has broken ground on a new clinic site in Nampa. Work began in late January 2014 and the new clinic is scheduled to be complete and operational by the end of April 2015.

The new 30,600 sq. ft. facility will be located at 207 1st Street South, in the Central Nampa Downtown Business District. The building will house four patient care teams, laboratory, pharmacy, X-ray services, integrated mental health services and medical administration.

The clinic will incorporate the Patient Centered Medical Home (PCMH) philosophy in its design. Similar to our facilities in Boise, Middleton, and Caldwell, the layout will incorporate an area where clinical, nursing, mental health and case management are in a central, open area where they can collaborate on patient's needs, real time.

The clinic will have increased capacity for an added 10,000 patient encounters, thanks to the enlarged facility. Ninety-five percent are anticipated to be low or moderate income families, representing both insured and noninsured.

The existing Nampa clinic will continue to house administrative staff as well as a smaller primary practice & express care clinic to accommodate the needs within the Nampa neighborhood.

# Board of Directors 2013



Diane Markus  
Chairperson



Robyn Page  
Vice-Chairperson



Roger Aguilar  
Secretary-Treasurer



Erik Johnson  
Past Chairperson



Helen Carter



Rosie Delgadillo Reilly, MEd, LCPC



James Dzur, MD



Luis Lagos



Hugo Mota



Cindy Mueller



Freddy Real



Valerie Steffen, PhD



Virginia Reyna-Walling

The Board of Directors leads efforts to maximize services to the community. Members of the Board represent all the communities and population groups served by Terry Reilly and include people with a wide array of talents. Over half of the Board is comprised of consumers of our services.





## Committee Membership

**Finance:** Roger Aguilar, Sr. Maura Clark, Erik Johnson, Freddy Real

**Foundation:** Helen Carter, Fritz Dickey, Diane Dunham, Tamra Fife, Chuck Knox, Kristina Murray, Susie Reed, Marianne Ware

**Marketing:** Roger Aguilar, Kathie Bahnson, Helen Carter, Sharon DeLaHunt, Tamra Fife, Chuck Knox, Cindy Mueller, Kimberly Murphy, Frances Nagashima

**Nominating:** Rosie Delgadillo Reilly, Diane Markus, Robyn Page, Virginia Reyna-Walling

**Personnel:** Rosie Delgadillo Reilly, Robyn Page, Virginia Reyna-Walling

**Quality:** Mimi H. Cunningham, Rosie Delgadillo Reilly, James Dzur, MD, Becky Reed, Valerie Steffen, Jack Swaim

**New members welcome:** If you are interested in participating on one of the above committees, please contact Executive Director Heidi Hart Traylor, [hhart@trhs.org](mailto:hhart@trhs.org).

## From our Patients: Improving Health & Quality of Life

Kay had been struggling for many years in a relationship with a partner whose chronic drug use led to years of episodic homelessness and emotional abuse that greatly contributed to her own psychological and emotional instability. She enrolled in case management, housing support services, and psychiatric medication management with THRIVE in Fall of 2012 following a stay at the local Women and Children's Alliance Shelter. Shortly after enrolling in services, Kay was able to get subsidized housing with a voucher through Boise City Ada County Housing Authority (BCACHA). After 6 months, she transferred counseling services to THRIVE as well.

Kay's vision was to become more financially and emotionally independent and develop healthier relationships. She wanted to value herself more and "put myself first." Kate states: "It has always been a positive experience here, I feel relaxed and I can express myself openly. You guys are welcoming of wherever people are at in life. I wasn't ashamed – I didn't have big guilt about who I was and what I had been through. I could be honest and not be ashamed. I felt encouragement and support."

"The whole program works – counseling, medication, and case management – the whole package together works. A lot of places try to specialize but to reach out to this group of people in society (homeless) you need the whole package – it is what made it a successful experience for me. Medication management was absolutely necessary for me – I think that was fundamental to the whole program. Counseling helped me in so many ways to change my life towards the direction that I wanted to go. I learned behavior modification, decision making and what my true priorities are. I believe now that I have value and that I deserve to have a happy and positive life."

Today Kay describes her life as more balanced and she is paying for her own apartment. She has reestablished close relationships with family members and has more emotional distance from relationships that don't fit with the person she is becoming. Kay graduated from THRIVE supportive services at the end of June, she plans to stay in touch as she continues constructing for herself "a happy and positive life."



## A Year in Review

Dear Friends and Supporters,

This past year, Terry Reilly leadership and staff continued our relentless quest to bring quality, affordable healthcare to communities across southwest Idaho. We are excited to share with you a number of key activities we engaged in, transforming the face of health care at Terry Reilly.

This past year, Terry Reilly achieved an incredible milestone in the history of the organization. We became the first Community Health Center in the State of Idaho to achieve Joint Commission Accreditation. The accreditation encompassed all Terry Reilly operations - medical, dental, and behavioral health care, as well as our Laboratory and Allumbaugh House. Joint Commission Accreditation included certification as a Patient Care Medical Home, which is a nice complement to our NCQA Level 3 Certification as a Patient Centered Medical Home. Accreditation by Joint Commission is the gold seal of approval that demonstrates our commitment to the highest level of patient safety and quality care. For our patients and the communities we serve, Joint Commission accreditation provides a framework for consistent quality patient care, regardless of the site, program or services we operate. When you walk into any of the Terry Reilly sites, we want you to be confident that we deliver the highest quality of care.

We are in the process of updating and modernizing our facilities. In summer 2013, we completed a facility improvement project at the Terry Reilly Medical and Mental Health – Caldwell. This much needed improvement allowed us to modernize the clinic and better integrate the PCMH concepts into our practice. We celebrated our remodel with an Open House event, where many of you were able to see our new practice. After taking a few months to catch our breath, we launched the groundbreaking of our new Terry Reilly Medical and Mental Health facility in Nampa in January 2014. This 30,000 square foot complex will allow us to double our capacity to care for the Nampa community once completed in spring 2015. This site will feature x-ray, laboratory, pharmacy and behavioral health care to compliment the primary care practice. We hope you will join us for the Open House and help us celebrate this exciting time. Once complete, we will turn our attention to the renovation of the current clinic, allowing us to continue providing the surrounding community with access to great health care.

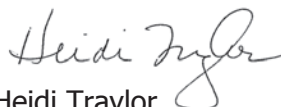
Finally, the health care marketplace changed dramatically in 2013-2014 with the launch of the health insurance exchange, Your Health Idaho. As a result of federal funding, we hired five Outreach and Enrollment workers to provide community navigation for the new health insurance marketplace. In collaboration with other in-person assisters, brokers and agents, it is estimated that 76,000 Idahoans enrolled in health care, making Idaho 3<sup>rd</sup> for enrollments per capita behind Vermont and Florida. Terry Reilly's team was an active part of this whirlwind of activity and enrolled nearly 1,000 people. As fall approaches, we are gearing up for the 2014 enrollment to assure we are prepared to support our community.

In the midst of these exciting transformations, the heart of Terry Reilly remains the dedicated staff and volunteers who share their time, talent and passion and the over 28,000 patients who trust us to be their health home. This strong partnership and the collaborative effort to create a healthy person and community is really what health care is all about. We are pleased to share with you some of the great work the Terry Reilly team is doing as we care for our community each day.

Sincerely,



Diane Markus  
Board of Directors



Heidi Traylor  
Executive Director



# Caldwell Clinic Remodel

Terry Reilly celebrated National Health Center week in August with a ribbon cutting for our newly remodeled clinic in Caldwell, as well as presentation of the 2013 Bob LeBow Community Health Award.

Caldwell Chamber of Commerce members, collaborating organizations such as Komen for the Cure Boise and the St. Luke's Foundation, Board members and donors gathered on August 15 to tour the remodeled clinic and learn how the facility changes will promote the Patient Centered Health Home model.

Terry Reilly Medical Director Dr. Andrew Baron and Medical Operations Director Jeff Larsen provided the tours, which included 2 new patient procedure rooms



furnished with state of the art equipment, a new digital X-ray suite and a new patient access elevator. The remodel also added behavioral health offices and a staff lounge to the ground floor



On the street level, the remodeled reception area includes check-in areas with added privacy screens. Besides new paint and carpet, changes included replacing individual clinician offices with two staff "pods", which allow for greater cross discipline consultation within the Caldwell patient team of family physicians, physician assistants, social workers, RNs, and medical assistants.

The renovation was made possible with support from the American Recovery and Reinvestment Act.





## Outreach & Enrollment

October 1<sup>st</sup>, 2013 marked the first open enrollment period under the Affordable Care Act. The overall goal of the legislation is to increase the affordability of health care services and expand the rate of health coverage; a key component includes establishing health insurance exchanges where health care costs are transparent and various options are available for consumers to choose from. Under these terms, the Idaho Legislature approved a measure in March 2013 to build a state-run health insurance exchange.

The latest numbers released by the U.S. Department of Health and Human Services show 76,061 Idahoans selected health insurance plans through Your Health Idaho during the six month enrollment period. Idaho is third in the nation per capita for the number of residents who selected health insurance plans just behind Vermont and Florida. Although technical challenges impacted enrollment capability initially, Terry Reilly Outreach & Enrollment In-Person Assisters responded by educating and assisting our patients and members of the community during the enrollment process. A cooperative effort with clinical and administrative staff streamlined the referral process and allowed scheduling patients for enrollment



appointments. Our certified In Person Assisters (IPAs) worked tirelessly, hosting Health Information Sessions, in English and Spanish, at each of our medical clinics as well as scheduled individual appointments at each our clinic locations. These and other activities have resulted in 3237 assists, 1654 completed applications, and 666 enrollments. Terry Reilly Development and Outreach staff will continue to work together to ensure our community members are informed about and have access to affordable coverage. The next open enrollment period will likely be Nov. 15 2014- Jan. 15, 2015.





# Joint Commission

Terry Reilly Health Services achieved an incredible milestone in the history of the organization during this past fiscal year. We became the first Community Health Center in the State of Idaho to achieve Joint Commission Accreditation. The accreditation encompasses all Terry Reilly Health Services operations - medical, dental, and behavioral health clinics, as well as our laboratory and Allumbaugh House. Joint Commission Accreditation also includes certification as a Patient Care Medical Home. This is in addition to our NCQA Level 3 Certification as a Patient Centered Medical Home.

Joint Commission accreditation is a rigorous process of inviting outside experts to conduct a review of our operations in order to validate and improve the care, treatment and services we provide. It is a significant undertaking, but accreditation by Joint Commission is the gold seal of approval that demonstrates our commitment to the highest level of patient safety and quality care. The Joint Commission standards focuses on state-of-the-art performance improvement strategies that support us in our efforts to continually improve the safety and quality of care we provide. The Joint Commission's mission is that all people always experience the safest, highest quality, best-value health care across all settings, which directly aligns with the mission of Terry Reilly Health Services.

During the Joint Commission accreditation process, the review team assigned to Terry Reilly evaluated our performance against industry standard best practices and requirements in a number of areas including the following: Environment of care; Emergency Management; Human Resources; Infection Prevention and Control; Information Management; Leadership; Medication Management; National Patient Safety Goals; Performance Improvement; and Provision of Care, Treatment and Services. As a certified Primary Care Medical Home, the accreditation assures that we are offering services that are: Patient centered, Comprehensive, Coordinated, Timely and Accessible; and delivered on a foundation of A Systems-Based Approach to Quality and Safety.

For our patients and the communities we serve, Joint Commission accreditation provides a framework for consistent quality patient care, regardless of the site, program or services we operate. When you walk into any of the Terry Reilly sites, you can be confident that you will receive the highest quality of care that is focused on YOU.

We are excited to celebrate this incredible achievement for our organization which reflects our commitment to quality for the patients who trust us for their health care each day.



## Major Events

### Bob LeBow Bike Tour

Proceeds of the annual Bob LeBow Bike Tour benefit the Terry Reilly Zero Pay Fund, helping ensure that primary care is accessible and affordable for our neediest patients. The ride was named to honor Terry Reilly's first medical director, Dr. Bob LeBow, an avid cyclist and proponent for wellness. In the fall of 2013, Terry Reilly and the Blue Cross of Idaho's Foundation for Health decided to partner on their charity bike tours. Beginning with the June 28, 2014 event, the ride will be called the Bob LeBow Blue Cruise, while continuing to benefit Terry Reilly's Zero Pay Fund.



**Bike Tour Sponsorships** Includes sponsorships for 2013 ride. **Bolded sponsors in black** have contributed to 5 or more consecutive bike tours; **bolded sponsors in green** have contributed to all 11 tours.

#### Plant a Tree for Bob

##### Gail LeBow

**Blue Cross of Idaho Foundation for Health, Inc.**

**Bonneville Billing & Collections**

**Commercial Tire**

Deloitte & Touche LLP

**Emergency Medicine of Idaho**

Gem State Radiology, LLP

**Idaho Independent Bank**

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**Saint Alphonsus Health System**

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W. W. Deal Insurance Agency, Inc.

**White Peterson Attorneys at Law/Phil & Pam Peterson**

www.SuziBoyle.com Mortgage Broker

**Zamzows**

## Eat, Drink, and Be Healthy – A Celebration of Local Food and Wine Benefiting Terry Reilly

September 2013 Terry Reilly supporters gathered for the fourth annual fundraising banquet featuring local food and drink. "Eat, Drink, and Be Healthy" was held at the Barber Park Education and Event Center and included live, silent, and "reverse" auctions, led by MC *David Lachiondo*. The dinner raised funds to support Terry Reilly.

Our thanks to our Honorary Chairperson, *Jim Kissler*, CEO of *Norco*; guest speakers *Rosie Delgadillo Reilly* and *Gail LeBow*, auctioneer Tom Hennessey, sponsors, local wineries, businesses, in-kind donors, and attendees. Special thanks to our Foundation Committee for organizing this successful event, proceeds from which raised \$25,700.

#### 2013 Gala Sponsorships

Bank of the West

Diagnostic Pathology Services, Inc.

The Family of Annette Tierney

Intermountain Community Bank

J. R. Simplot Company Foundation

Kissler Family Foundation

Saint Alphonsus Health System

St. Luke's

Wells Fargo Foundation

## Donors: April 2013 – March 2014

### Individual Giving - \$100 or More

Honor roll: 5 or more years of consecutive giving

Shamrock donors: 10 or more years of consecutive giving+

#### Benefactor (\$10,000+)

Leo Faddis

#### Patron (\$5,000 - \$9,999)

Dr. Bev Fund

Larry & Dee Mendenhall

#### Enthusiast (\$2,500 - \$4,999)

Rosemary & Kevin Curtin

#### Supporter (\$1,000-\$2,499)

##### Norm & Ellen Batt

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##### Steve & Karren Sadicario

Joanne Springer

Robert Tierney

Cyd Weiland & Rob Smith

#### Friend (\$500-\$999)

Timothy Brown

Helen & Scott Carter

Darin & Ann DeAngeli

#### Friends of Terry Reilly

The Friends of Terry Reilly recognizes those individuals who donate \$500 or more to support our healing mission during the year. Members of Friends of Terry Reilly receive invitations to special events during the year.

#### Jane & Ken Dunbar

Tamra Fife & Georgina Brown

#### Bill & Anke Hall

#### Alice Hennessey

#### Alan & Beverly Hines

Nancy Wilson Ives

Johanna Jensen

Debbie Johnson

#### Mark & Yvonne Kirkpatrick

Ingrid Koch-Adler

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Alan & Kathleen Malone

#### Charles & Sonia Mastache

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Peter & Margie Reedy

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Kirby & Cheryl Vickers

Lisa Wilson

Kathy Young

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Barbara Bunner

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#### Lois Coulter

#### Heidi M. Cunningham

#### Rosie Delgadillo Reilly

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Barbara Korn

#### Deborah Kristal

Martha Lane

#### Gail LeBow

Theodore LeBow

Halena & Andy Lerner

#### Scott & Kathleen McBride Curtis

#### Linda M. McVeigh

#### Kendal & Donna Meier

Janie Modie

Robert Moore

Patricia Nakaoki

Chris & Lori Ode

Diana Oehrke

Bob & Vivian Parrish

Neil Pyke

#### Rich & Georgiann Raimondi

#### Richard Epes Rainey

The Rasmus Family

Dolores & Elton Reeves

#### Ann & Lars Sandven

C. Scott Smith & Cathy Sandstrom

Jerry & Laurene Stanford

#### Valerie Steffen

Jill Stenger

Philip N. Stevenson

#### Clint & Darlene Travis

John & Nancy Werdel

#### Bret Wheeler

Tim Woodward

#### Fan (\$100-\$249)

Roger & Katie Aguilar

#### Fred Alleman

Robin Allen

Gene & Mary Arner



## Donors: April 2013 – March 2014



### **Harvey & Patricia Babendure**

Gene Badesheim  
Amanda Barber  
David Barber  
Lee & Marie Barker  
Andrew & Shelley Baron  
James & Josette Beaumont  
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Ellen McKinney

Mark Mering, MD & Laura Tirrell, MD

Melissa Mezo

### **Rodney H. Miller, MD**

### **Steve & Debbie Miller**

### **Dr. Stephen Montamat &**

**Rosa Terrazas-Montamat**

## Pharmacy Services : Continuing the Mission

Terry Reilly Health Services Pharmacy is committed to carrying out the mission of delivering comprehensive healthcare to everyone in our community and to improve health and quality of life.

Due to our unique position within our Nampa Clinic it's of utmost importance for us to deliver service in a prompt manner while ensuring that we maintain our focus on patient safety. The team has enhanced its prescription filling protocols to include Look Alike Sound Alike labeling throughout the pharmacy, an additional pharmacist check point with electronic scanners at the filling stations, all this along with our coordinated care between patient and the clinician.

As a 340B pharmacy we are able to accept many different types of convenient payment options for our patients including Medicaid, Medicare, cash and most insurance plans, while providing discounted prescription drugs and diabetic supplies.

Additional services available to our patients include ability to refill through our automated system and patient portal for easy refills; automated pick-up notifications; disease state management programs for diabetes, anticoagulation, and other conditions, provided through our Clinical Pharmacist and Idaho State University College of Pharmacy faculty member; and access through a wide array of life saving medications through a variety of Medication Assistance Programs.



## Terry Reilly Health Services Endowment

The Terry Reilly Health Services Endowment is held by the Idaho Community Foundation. The Endowment benefits all the programs at Terry Reilly; currently no withdrawals are being made. Donations may either be made to Terry Reilly or directly to the Idaho Community Foundation. Our thanks to FYE 2014 donors:

***Karen Kuhn and Terry & Louise Nagel.***

## Become a Terry Reilly Legacy Society Member!

Legacy society members include: *Helen & Scott Carter, Mark Clark & Sharon Katz, Carol Cronin-Kriz, Gail LeBow, Ann Sandven, Erwin B. Teuber, Stuart Hotchkiss, and Murray Ward.* We created the Society in 2003 to encourage donors to remember Terry Reilly Health Services in their will or other planned gift. Bequests may be made to support current operations or the Terry Reilly Health Services Endowment at the Idaho Community Foundation.

Joining the Society is as easy as notifying us of your intent to make such a donation. Donors may elect to remain anonymous or to allow their name to be published to encourage others to make similar gifts. For more information, please contact our Chief Development Officer at (208) 467-4431, Ext.1321



## Donors: April 2013 – March 2014

*2013 Eat, Drink, and Be Healthy –  
A Celebration of Local Food and  
Wine Benefiting Terry Reilly*



Chris & Tani Nelson  
Harold & Dorothy Nelson  
Karen Nolt  
Tennis Friends of Sus and Fred  
Helpenstell

### **Christina O'Brien**

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Patricia Young

### **SHAMROCK OR HONOR ROLL DONORS (\$1- 99)**

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**Jeff Fereday & Kay Hummel**

**Kenneth E. Johnson**

**Maria Mack**

**Carol Martin**

**Dorothy Martindale**

**Michael McClay**

**Diane McConnaughey**

**Jack & Peggy McMahon**

**Judy Mimken**

**Emil & Jane Mozolak**

**Allen Neel**

**Barbara Olic-Hamilton &**

**James Hamilton**

**Ned Parrish**

**Kristine Ann Poncia**

**Lila Renk**

**Gaye & Don Shaff**

**Wally & Mary Clagett Smith**

**Connie M. Thorngren**

**Artylee Turnbull**

**Kenneth Viste**

**Mrs. W. L. Woolley**

*Although we make every attempt  
to list names correctly, please  
notify us if there is an error.*

## Terry Reilly Sustainers

Donors who make a monthly giving pledge using their debit or credit cards are automatically enrolled in Terry Reilly's monthly giving club, Terry Reilly Sustainers. Donations may be made to the Terry Reilly Endowment, to current operations, or to designated capital campaigns. This past year's members include **Robert Anderson, Dora Arnold, Connie Grover, Larry Harmon, Ruth H. Hemingway, Charles Knox & Janet Meeks, Karen Kuhn, Gail LeBow, Linda M. Mascucit, Scott & Kathleen McBride Curtis, Chris & Tani Nelson, Betty Mae Ridley, Ann & Lars Sandven**. Our thanks go also to our Honorary Sustainers - those who donate to Terry Reilly through payroll deduction to United Way or other workplace campaigns.



# Gifts from Foundations, Corporate & Other Groups

**Honor roll: 5 or more years of consecutive giving;**

**Shamrock donors: 10 or more years of consecutive giving**

Note: Our Annual Report recognizes donations of \$100 and over. Grants or gifts to Allumbaugh House are not included. Please see page 17 for Federal and other public revenue.

## **\$50,000 up**

Maybelle Clark Macdonald Fund

**United Way of Treasure Valley**

## **\$10,000—\$49,999**

**Camille Beckman Foundation**

**The Julius C. Jeker Foundation, Inc.**

The Laura Moore Cunningham Foundation, Inc.

**Nagel Foundation, Inc.**

**Sisters of Mercy West Midwest Community**

**Susan G. Komen for the Cure, Boise Affiliate**

## **\$5,000—\$9,999**

**Ada/Elmore Employee Community Fund, Idaho Power & IDACORP, Inc.**

Kissler Family Foundation Philanthropic Gift Fund

**Tidwell Idaho Foundation, Inc.**

Wells Fargo Foundation

## **\$2,500—\$4,999**

Bank of America Foundation

The Halliday Foundation

ICASDV

Satz-Asbury Family Foundation

**Tate Family Charitable Trust**

Western Idaho Fair

## **\$1,000—\$2,499**

Albertsons Boise Open

Bernie and Warren McCain Fund

**Hay Family Fund in the Idaho Community Foundation**

**Hewlett Packard Company Foundation**

J.E. Hollingsworth Foundation

The Jean (Wareagle) Sullivan Foundation

Kissler Family Foundation

**Southwestern Idaho Combined Federal Campaign**

## **\$500—\$999**

Edward Low Memorial Trust

Goicoechea Law Office, CHTD

PacificSource Health Plans

**Shepherd of the Valley Lutheran Church**



*For the 2013-2014 grant cycle Terry Reilly Health Services completed 193 SGK mammograms.*

## **\$250—\$499**

Exchange Club of Nampa

Kilted Dragon Brewing

## **\$100—\$249**

A & B Engineering

Cambia Employee Giving Campaign

Carole A. Morgan Giving Account

Costco Wholesale

Idaho Spine and Sports Physical Therapy

Insight Support Groups

**JGT Architecture**

Presbyterian Women of the First Presbyterian Church

Thorne Printing

Washington Trust Bank

**< \$100 Shamrock or Honor Roll Donors  
Asset Consulting Group, Inc.**

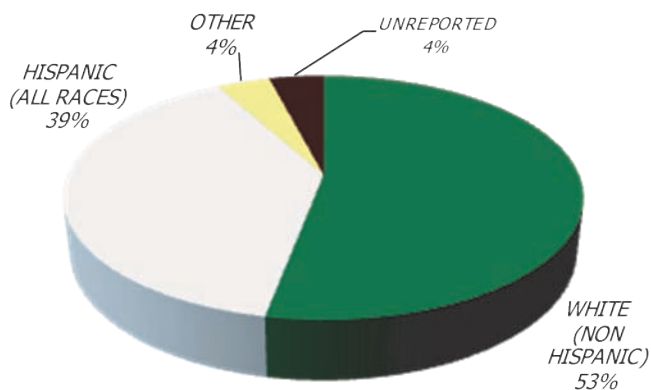
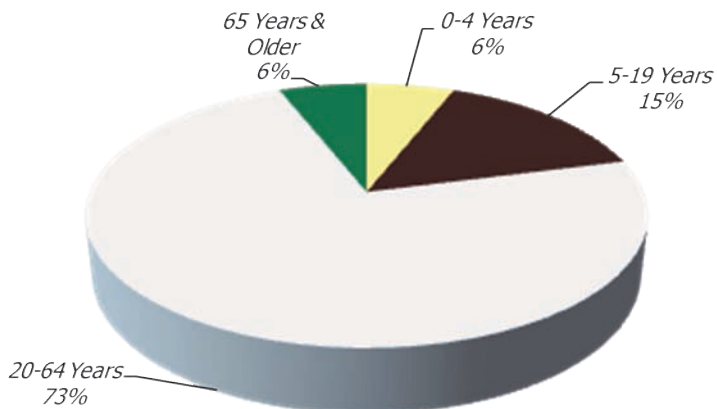


# 2013 by the Numbers

## Demographic Information Excludes Allumbaugh House

### Terry Reilly Patient Age

Age (years)	Percent
0-4	6%
5-19	15%
20-64	73%
65 Years & Older	6%

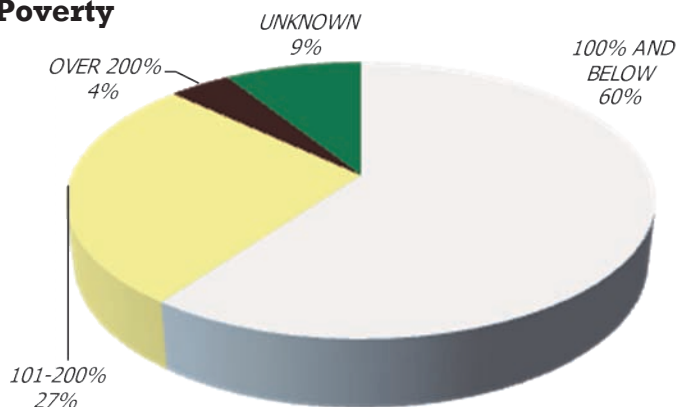


### Terry Reilly Patient Race / Ethnicity

RACE/ETHNICITY	Percent
WHITE (NON-HISPANIC)	53%
HISPANIC (ALL RACES)	39%
OTHER	4%
UNREPORTED	4%

### Terry Reilly Patient Income as Percent of Poverty

Income	Percent
100% AND BELOW	60%
101-200%	27%
OVER 200%	4%
UNKNOWN	9%

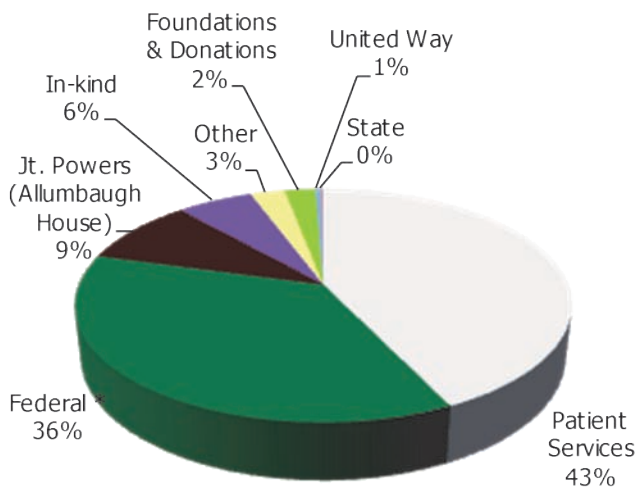
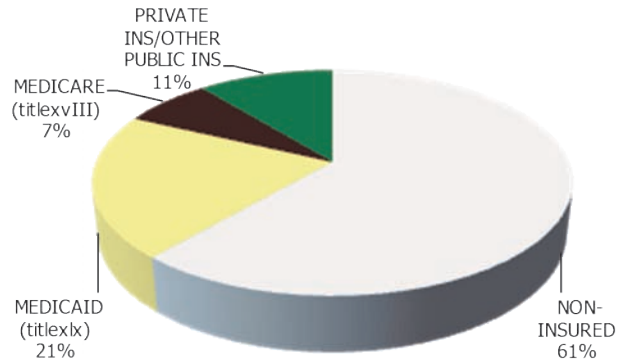


# 2013 By the Numbers

## Excludes Allumbaugh House

### Terry Reilly Patient Insurance Coverage

Coverage	Percent
NON-INSURED	61%
MEDICAID (titelx)	21%
MEDICARE (titelxvIII)	7%
PRIVATE INS/OTHER PUBLIC INS	11%



### Terry Reilly Revenues & Support - FYE 2014

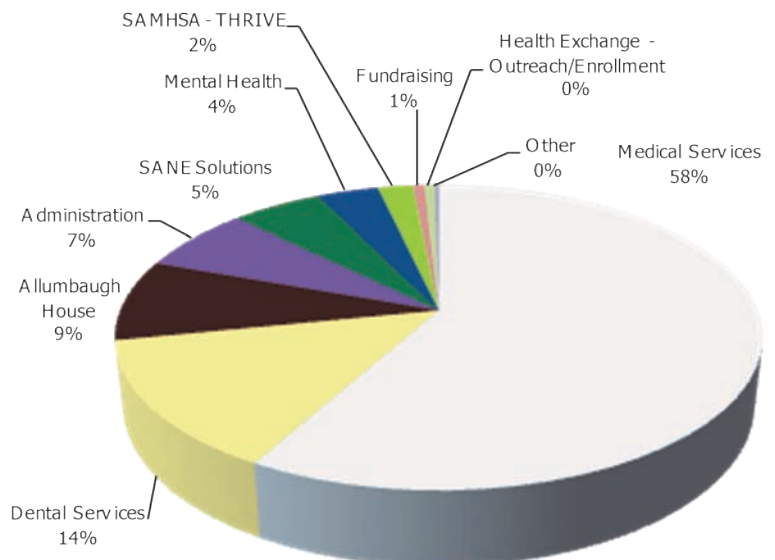
Entire Corporation

Category	Amount	Percent
Patient Services	\$ 8,669,000	43%
Federal	\$ 7,374,000	36%
Jt. Powers (Allumbaugh House)	\$ 1,854,000	9%
In-kind	\$ 1,197,000	6%
Other	\$ 543,000	3%
Foundations & Donations	\$ 482,000	2%
United Way	\$ 97,000	0.5%
State	\$ 23,000	0.1%
<b>Total</b>	<b>\$ 20,239,000</b>	<b>100%</b>

### Terry Reilly Expenses by Category - FYE 2014

Entire Corporation

Category	Amount	Percent
Medical Services	\$ 11,654,000	58%
Dental Services	\$ 2,763,000	14%
Allumbaugh House	\$ 1,731,000	9%
Administration	\$ 1,377,000	7%
SANE Solutions	\$ 1,076,000	5%
Mental Health	\$ 735,000	4%
SAMHSA - THRIVE	\$ 417,000	2%
Fundraising	\$ 134,000	0.7%
Health Exchange - Outreach/Enrollment	\$ 126,000	0.6%
Other	\$ 47,000	0.2%
<b>Total</b>	<b>\$ 20,060,000</b>	<b>100.0%</b>





## A Brief History

Forty-three years ago, Terry Reilly, a conscientious objector in the Vietnam War era, and his wife Rosie Delgadillo Reilly arranged with Dr. Clarence McIntyre for voluntary medical services for the migrant farm workers' children who were being tutored at their home on Nampa's north side. The experience helped to open the eyes of many local, regional, and national leaders to the plight of the large medically underserved population in the Treasure Valley area. Federal Public Health Services grant resources and strong local advocacy enabled launching the first actual clinic under the name Community Health Clinics, Inc., a new not-for-profit corporation.



*Terry Reilly's original logo,  
designed by John Delgadillo*

With a focus on serving low-income and uninsured farm workers as well as other "medically indigent" of all ages, the organization grew quickly. In addition to Nampa, clinics were started in Homedale, Parma, and Marsing during the 1970s. The corporation was (and still is) governed by a representative group of clinic patients and other community leaders who have assured that the mission of serving the underserved remains as the central purpose of the organization. Under Terry's leadership, advocacy and program development were strong themes. Among the more notable accomplishments from those efforts was the SANE Solutions program, which has grown to become a major component of services offered. Several federal grants began an involvement in teen pregnancy, both its prevention and the care of pregnant teens, which has continued. Following the tragic death of its founder in an April 1986 small plane crash while he was campaigning to become Idaho's Lieutenant Governor, the clinic system adopted the business name (dba) of Terry Reilly Health Services.

In 1988, the Parma Clinic was sold and the Boise Clinic (now called Terry Reilly Medical and Mental Health – Boise) opened, targeting the homeless population. During the early 1990s dental services were added, as were mental health services. Our medical clinic in Melba opened mid-summer 2002. Terry Reilly's dental clinic in Boise opened in 2000 and dental clinics in both Melba and Homedale opened in 2003. Terry Reilly's clinic in Caldwell began providing primary care in September 2006. In July 2011, our medical clinic in Boise moved to a new, larger site and began offering sliding fee services to the non-homeless as well as continuing to serve the homeless. Our most recent clinic, Terry Reilly – Middleton opened its doors to medical and mental health services in December 2011 and to dental care in February 2012.



*Founders Terry Reilly & Rosie Delgadillo Reilly*

Terry Reilly has always emphasized health promotion and disease prevention activities within its clinics and through outreach services. The community-based board and input from additional community representatives in the form of committees remain a pivotal force in strengthening Terry Reilly's effectiveness. Funding sources have diversified greatly, with increased reliance on United Way, Community Development Block Grants, local, regional, and national foundations, corporate and individual donations.

Terry Reilly can proudly claim to be one of the country's strongest, most comprehensive, most mission-driven community health centers. The vast majority of its patients would encounter great difficulties getting the care they need, were it not for the access they enjoy at Terry Reilly. Thanks to all who have made this healing touch possible.

# Terry Reilly Locations

## **BOISE**

### **Allumbaugh House**

400 N. Allumbaugh St.  
Boise, ID 83704  
(208) 377-9669  
FAX (208) 377-1028

### **Dental**

2301 N. 36th St., Ste. 102  
Boise ID 83703  
(208) 336-8801  
FAX (208) 336-8682

### **Medical & Mental Health**

300 S. 23rd St.  
Boise, ID 83702  
(208) 344-3512  
FAX (208) 338-1574

### **SANE Solutions**

300 S. 23rd St.  
Boise, ID 83702  
(208) 345-1170  
FAX (208) 345-3502

### **SANE Solutions**

408 N. Allumbaugh  
Boise, ID 83704  
(208) 323-9600  
FAX (208) 323-9606

### **THRIVE**

848 La Cassia  
Boise, ID 83705  
(208) 318-1340  
Fax: (208) 344-0086

## **CALDWELL**

### **Medical & Mental Health**

2005 Arlington  
Caldwell, ID 83605  
(208) 459-1025  
FAX (208) 459-1080

## **HOMEDALE**

### **Medical & Mental Health**

116 E. Idaho  
Homedale, ID 83628  
(208) 337-3189  
Fax: (208) 337-4623

### **Dental**

Eight 2nd St. W.  
Homedale, ID 83628  
(208) 337-6101  
FAX (208) 337-6102

## **MARSING**

### **Medical & Mental Health**

201 Main, Box 516  
Marsing, ID 83639  
(208) 896-4159  
FAX (208) 896-4917

## **MELBA**

### **Medical and Dental**

150 2nd St..  
Box 218  
Melba, ID 83641  
(208) 495-1011  
FAX (208) 495-1012

## **MIDDLETON**

### **Medical, Mental Health, & Dental**

201 S. 1st Ave. E.  
Middleton, ID 83644  
(208) 585-0048  
FAX (208) 585-6242

## **NAMPA**

### **Medical & Mental Health**

223 16th Ave. N., PO Box 9  
Nampa, ID 83653  
(208) 466-7869  
FAX (208) 466-5359

### **Dental**

11136 Moss Ln.  
Nampa, ID 83651  
(208) 466-0515  
FAX (208) 466-5359

### **SANE Solutions**

207 16th Ave. N.  
Nampa, ID 83651  
(208) 467-7654  
FAX (208) 467-7684

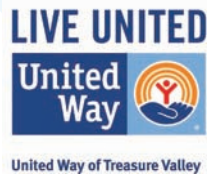
### **SANE Solutions**

1224 1st St. S., Ste. 302  
Nampa, ID 83651  
(208) 467-7654  
FAX (208) 463-4390

### **Administration**

211 16 Ave N.  
PO Box 9  
Nampa, ID 83653-0009  
(208) 467-4431  
FAX (208) 467-7684





*Terry Reilly is a partner agency of United Way of the Treasure Valley.*

*Terry Reilly does not discriminate in its services, treatment, programs, activities, or employment.*

*If you believe you have been discriminated against, contact:*

Heidi Hart Traylor, Executive Director

Terry Reilly

211 16<sup>th</sup> Ave. N.

PO Box 9

Nampa, ID 83653-0009

Phone: (208) 467-4431

E-mail: [hhart@trhs.org](mailto:hhart@trhs.org)

[www.trhs.org](http://www.trhs.org)