

Zufall Health Awarded Accreditation from The Joint Commission

DOVER, NJ – Zufall Health announced today its first-ever accreditation by The Joint Commission, the nation's oldest and largest standards-setting and accrediting body in health care. The Joint Commission's Gold Seal of Approval® for Ambulatory Health Care Accreditation recognizes Zufall's ongoing commitment to providing safe and quality patient care.

"This prestigious achievement validates Zufall's dedication to excellent care for everyone," said Zufall President and CEO Fran Palm. "We believe that access to safe and caring health care is a fundamental right regardless of income, insurance, language, or other barriers."

The accreditation follows a rigorous, three-day evaluation of multiple Zufall sites. During the visits, a team of Joint Commission reviewers evaluated compliance with Ambulatory Health Care standards spanning several areas including patient rights, patient satisfaction, emergency preparedness, infection prevention and control, risk management, and quality improvement. The surveyors also conducted onsite observations and interviews.

Palm added, "I extend gratitude to our staff for their outstanding dedication to our patients during the survey and every day, while simultaneously meeting national standards."

The Joint Commission's standards are developed in consultation with health care experts and providers, measurement experts and patients. They are informed by scientific literature and expert consensus to help health care organizations measure, assess and improve performance.

"As a health care accreditor, The Joint Commission works with health care organizations across care settings to inspire safer and higher quality of care that is more equitable and compassionate," says Ken Grubbs, DNP, MBA, RN, executive vice president of Accreditation and Certification Operations and chief nursing officer, The Joint Commission. "Through collaborating on innovative solutions and evidence-based resources and tools, The Joint Commission helps drive improvement while maintaining accountability through our leading survey methods and standards. We commend Zufall



Health for its commitment to advance safety, quality, equity and compassion for all patients."

Zufall's accreditation is valid for three years. For more information, please visit <u>The</u> <u>Joint Commission website</u>.

Zufall Health is an award-winning, nonprofit community health center providing access to high quality, affordable, and culturally responsive health care for people and communities who experience barriers to care. More than 48,000 patients are served annually at its 15 service sites, including two mobile vans, across seven counties in northern and central New Jersey. For more information, visit zufallhealth.org.

